

# TELEHEALTH APPOINTMENTS

Fast, hassle-free, trusted health care — anytime, anywhere

## ✕ MYTHS

I won't get the right diagnosis without an in-person exam.

A telehealth doctor won't know my health background.

I won't know how much my care will cost.

My regular doctor won't know about my visit and treatment.

## ✓ FACTS

Blue CareOnDemand<sup>SM</sup> Powered by MDLIVE<sup>®</sup> board-certified doctors have an average of 15 years of experience. They are trained to provide quality telehealth care.

When you register, you'll answer a series of questions so your doctor knows your health history. You can also see the same doctor for each visit to build a relationship.

With Blue CareOnDemand, there are no surprise costs. You will see any out-of-pocket costs before you see your doctor.

You can share a summary of your visit with your local doctor to ensure consistent care among all your doctors.

**88%**

Past users who felt they received the same or higher quality care versus in-person appointments

**9 out of 10**

Patients who said they are satisfied with their care and overall Blue CareOnDemand experience and will use it again

**\$141**

The average savings from a telehealth visit versus an in-person urgent care visit

**“My doctor was fabulous! She took her time and did a great job connecting over video so the experience felt personal, not disconnected. Highly recommended.” — Phillip C.**

Your insurance benefits cover personalized, convenient care by phone or video. Blue CareOnDemand doctors can help with more than 80 conditions. They include all these and more:

- ◆ Allergies
- ◆ COVID-19
- ◆ Pinkeye
- ◆ Sore throat
- ◆ Cold and flu
- ◆ Ear pain
- ◆ Prescriptions\*
- ◆ UTIs (females, 18+)

**Log in to My Health Toolkit<sup>®</sup> to get started.**



**South Carolina**